

ACRYLIC OR OTHER SIMILAR BACKED CURTAINS OR DRAPES DISCLAIMER

WHAT IS THE PROBLEM?

Some coatings applied to the back of drape fabric or separate linings can be softened in either recommended dry cleaning or during recommended wet cleaning. The damage may appear as blistering and/or self-sticking. In some cases the coating dissolves and is removed from the curtain in many areas.

WHAT CAUSES THIS PROBLEM?

Non-durable coatings can peel or blister as a result of recommended dry cleaning or wet cleaning and this can be caused by either the coating material itself or the method used to apply the coating not being resistant to recommended care treatments.

The damage may occur on new items in the initial care treatment or not until after a prolonged period of use and/or several cleanings.

CAN THIS PROBLEM BE PREVENTED?

The professional cleaner has no viable means to detect defective or weakened coatings prior to care and therefore has no way of determining how coated curtains will react to recommended care treatments.

WHO IS RESPONSIBLE FOR THIS PROBLEM?

The manufacturer is responsible for quality control on items of this kind. Materials and construction methods must be used which make the item resistant to the manufacturer's recommended care treatments for the full life expectancy of the curtain which should be at least four years.

It must also be noted that the coatings are damaged by prolonged exposure to sunlight and atmospheric gases so that damage occurring in items that are well into or past their life expectancy may not be considered a manufacturer defect.

DISCLAIMER

You are required to sign this disclaimer to show that you have read and understood the problems associated with processing coated curtains or drapes and are prepared to accept full responsibility if your items are damaged by Ad Astra Drycleaners following the item's recommended care treatments. Ad Astra Drycleaners will not accept any responsibility for damage occurring to your items for the reasons explained above.

Docket Number.....

NAME.....SIGNATURE.....DATE.....